WA-01 / WARRANTY CLAIM FORM

Claim in three steps.

Complete this form, attach proof of purchase and email it to **warranty@archaipower.com** with “Warranty claim” in the subject. We'll reply with a return authorisation (RMA).

1 · Your details

NAME

COMPANY

EMAIL

PHONE

INSTALLER ID (IF ARCHAI CERTIFIED)

2 · The installation

SITE ADDRESS

INSTALL DATE

INVERTER MAKE / MODEL

GT GATEWAY SERIAL

3 · The faulty product

MODEL	SERIAL NUMBER	ROW · COLUMN	SOLARSYNC STATUS
☐ iOPT 800W ☐ GT			☐ Red ☐ Grey ☐ Other
☐ iOPT 800W ☐ GT			☐ Red ☐ Grey ☐ Other
☐ iOPT 800W ☐ GT			☐ Red ☐ Grey ☐ Other
☐ iOPT 800W ☐ GT			☐ Red ☐ Grey ☐ Other

DESCRIBE THE FAULT

Checks already done

☐ Optimiser output measured (V: ___)
☐ IN/OUT connections checked
☐ GT self-test re-run
☐ Serial and position checked in SolarSync

Attached

☐ Proof of purchase (invoice / receipt)
☐ Installation report or handover pack
☐ Photos of the unit and label
☐ Array layout sheet

I confirm the information is correct and the product was installed per the Archai install guide. Signed: _____ Date: _____

Cover, exclusions and process: Archai 25-year replacement warranty (DOC-03). Return shipping is arranged and paid by the claimant.