DOC-03 / WARRANTY

25-year replacement warranty.

If an Archai optimiser fails because of a manufacturing or material defect within 25 years of purchase, we replace it free of charge.

25 yr	Free	UK	3 steps
FROM DATE OF PURCHASE	REPLACEMENT UNIT	CLAIMS HANDLED HERE	TO CLAIM

WHAT'S COVERED	
PRODUCT	Archai smart PV optimiser — iOPT 800W (A11 series)
PERIOD	25 years from the date of purchase
COVERS	Defects in materials and workmanship under normal operating conditions
REMEDY	Free replacement of the defective unit
REPLACEMENT UNITS	Do not restart or extend the warranty — the original period continues
QUALITY	Manufactured under an ISO 9000 quality management system. Every unit tested before dispatch.

Not included in the replacement

- Shipping costs for returning the defective product
- Labour to remove or reinstall the product
- Troubleshooting or system maintenance costs

After 25 years

- Replacement parts at market rates
- Technical support and troubleshooting
- On-site repair, subject to availability and charges

Charged at Archai Powertech Ltd's current rates.

How to claim

01 **Email us**

warranty@archaipower.com with “Warranty claim” in the subject. Attach proof of purchase (invoice, delivery receipt or installation report).

02 **Send details**

Serial number, model, a description of the fault, and installation records or acceptance letters.

03 **Return it**

Once we issue a return authorisation (RMA), send the unit in its original or protective packaging. You arrange and pay return shipping.

Exclusions

This warranty does not cover:

COSMETIC CHANGE & WEAR	Ageing, discolouration, fading or minor scratches
UNAUTHORISED CHANGES	Tampering with serial numbers, nameplates or labels. Repairs, alterations or disassembly by a third party.
IMPROPER USE OR INSTALLATION	Not following the installation guide. Incorrect wiring or system configuration. Incompatible external devices.
EXTERNAL DAMAGE	Accident, abuse or negligence. Storms, lightning, flood, fire, earthquake or war. Power surges, external electrical faults or voltage fluctuations.
INDIRECT LOSS	Lost revenue, profit or business opportunity. Indirect or incidental damage. Downtime or business interruption.

Limitation of liability

1. This warranty is limited to replacing defective products and does not cover any other liabilities.
2. Archai Powertech Ltd is not responsible for consequential damage or indirect losses caused by product failure.
3. Our total liability under this warranty will not exceed the original purchase price of the product.
4. No verbal or written statement by Archai Powertech Ltd or its representatives creates any warranty obligation beyond this document.

CLAIMS & QUESTIONS

warranty@archaipower.com

Subject line: “Warranty claim”
Tel: +44 161 531 5501
archaipower.com

WARRANTOR

Archai Powertech Ltd
First Floor, Swan Buildings
20 Swan Street, Manchester M4 5JW
Company number 15067216